

Table of Contents

How To Use This Manual	3
General Warnings And Safety Information	4
System Operation Cycle Functions	5
Equipment Installation	7
Valve Layout	7
Control Layout	8
Location Selection	9
Water Line Connection	10
Drain Line	12
Regenerant Line Connection	13
Overflow Line Connection	14
Electrical Connection	16
Valve Camshaft (Green)	17
Disinfection Of Water Conditioners	18
AvantaPure Controller	20
Display Icons	21
Keypad — Buttons	22
Things You Might Need to Know	23
Programming Overview	24
Level I Programming	24
Level II Programming	26
Level III Programming	31
Placing Conditioner Into Operation	32
Performa Exploded View	35
Performa Parts List	36
Troubleshooting	37

How To Use This Manual

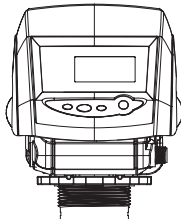
This installation manual is designed to guide the installer through the process of installing and starting conditioners featuring the AvantaPure controllers.

This manual is a reference and will not include every system installation situation. The person installing this equipment should have:

- Training in the AvantaPure controllers and Autotrol brand valves
- Knowledge of water conditioning and how to determine proper control settings
- Basic plumbing skills
- The directional instructions "left" and "right" are determined by looking at the front of the unit.

Left Side

Right Side



Icons That Appear In This Manual



WARNING: Failure to follow this instruction can result in personal injury or damage to the equipment.



NOTE: This will make the process easier if followed.

Introduction

Inspect the unit for damage or missing parts. Contact your supplier if any discrepancies exist.

General Warnings And Safety Information

Electrical

There are no user-serviceable parts in the AC adapter, motor, or controller. In the event of a failure, these should be replaced.

- All electrical connections must be completed according to local codes.
- Use only the power AC adapter that is supplied.
- The power outlet must be grounded.
- To disconnect power, unplug the AC adapter from its power source.

Mechanical

- Do not use petroleum based lubricants such as vaseline, oils, or hydrocarbon based lubricants. Use only 100% silicone lubricants.
- All plastic connections should be hand tightened. Teflon tape may be used on connections that do not use an O-ring seal. **Do not use pliers or pipe wrenches.**
- All plumbing must be completed according to local codes.
- Soldering near the drain line should be done before connecting the drain line to the valve. Excessive heat will cause interior damage to the valve.
- Observe drain line requirements.
- Do not use lead-based solder for sweat solder connections.
- The drain line must be a minimum of 1/2-inch diameter. Use 3/4-inch pipe if the backwash flow rate is greater than 7 GPM (26.5 Lpm) or the pipe length is greater than 20 feet (6 m).
- Do not support the weight of the system on the control valve fittings, plumbing, or the bypass.
- It is not recommended to use sealants on the threads. Use Teflon* tape on the threads of the 1-inch NPT elbow, the drain line connections, and other NPT threads.

**Teflon is a trademark of E.I. duPont de Nemours.*

General

- Observe all warnings that appear in this manual.
- Keep the media tank in the upright position. Do not turn upside down or drop. Turning the tank upside down will cause media to enter the valve.
- Operating ambient temperature is between 34°F (1°C) and 120°F (49°C).
- Operating water temperature is between 34°F (1°F) and 100°F (38°C).

- Working water pressure range is 20 to 120 psi (1.38 to 8.27 bar). In Canada the acceptable working water pressure range is 20 to 100 psi (1.38 to 6.89 bar).
- Use only regenerant salts designed for water softening. Do not use ice melting, block, or rock salts.
- Follow state and local codes for water testing. Do not use water that is microbiologically unsafe or of unknown quality.
- When filling media tank, do not open water valve completely. Fill tank slowly to prevent media from exiting the tank.
- When installing the water connection (bypass or manifold) connect to the plumbing system first. Allow heated parts to cool and cemented parts to set before installing any plastic parts. Do not get primer or solvent on O-rings, nuts, or the valve.

System Operation Cycle Functions

1. Service (Downflow)

Untreated water is directed down through the resin bed and up through the riser tube. The water is conditioned as it passes through the resin bed.

2. Brine Refill

Water is directed down through the resin bed to the regenerant tank at a controlled rate, to create brine for the next regeneration.

3. Brine Preparation

The refill water is allowed to dissolve the salt and prepare brine.

4. Brine/Slow Rinse (Upflow)

The control directs water through the brine injector and brine is drawn from the regenerant tank. The brine is then directed down the riser tube up through the resin bed and up to the drain. The hardness ions are displaced by sodium ions and are sent to the drain. The resin is regenerated during the brine cycle. Brine draw is completed when the air check closes.

5. Repressurized Cycle (Hard Water Bypass Flapper Open)

This cycle allows the air and water to hydraulically balance in the valve before continuing the regeneration.

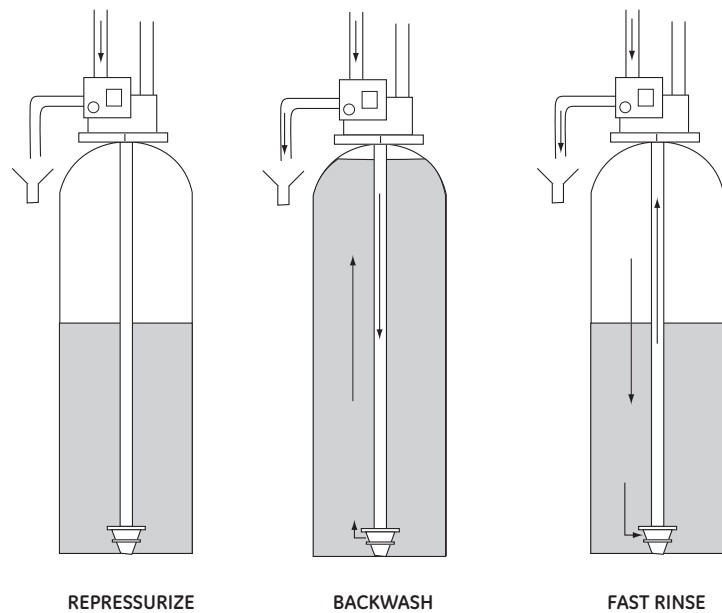
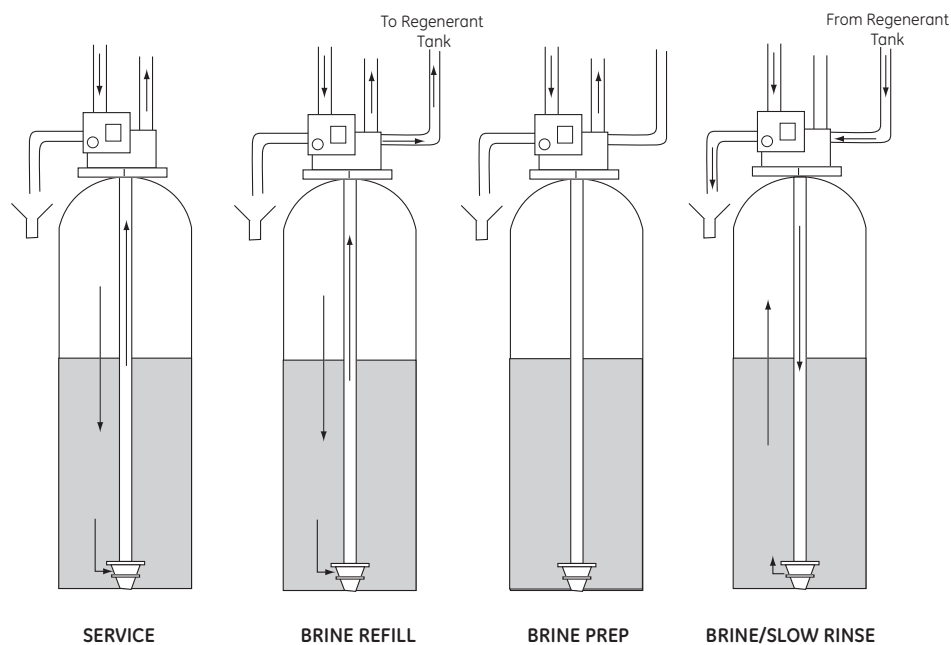
6. Backwash (Upflow)

The flow of water is reversed by the control valve and directed down the riser tube and up through the resin bed. During the backwash cycle, the bed is expanded and debris is flushed to the drain.

7. Fast Rinse (Downflow)

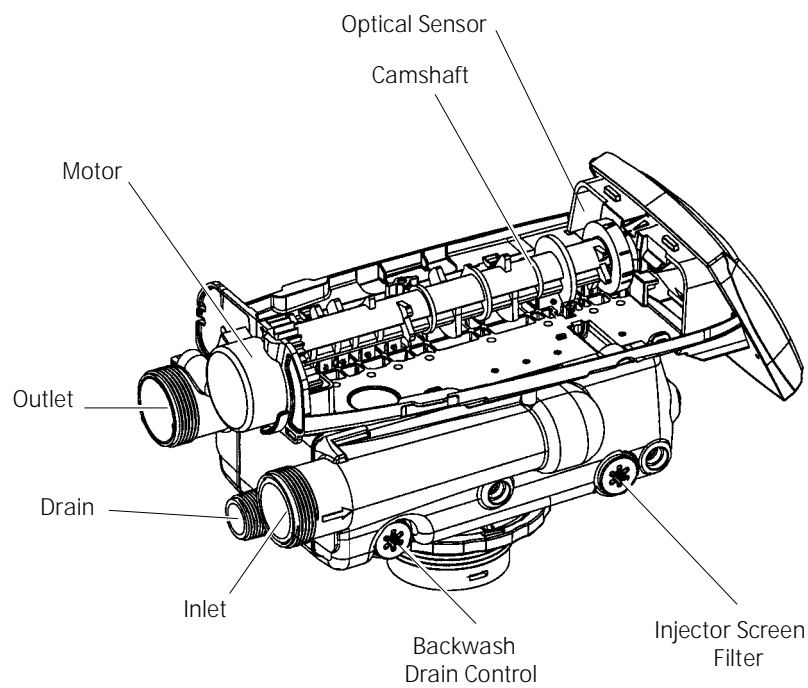
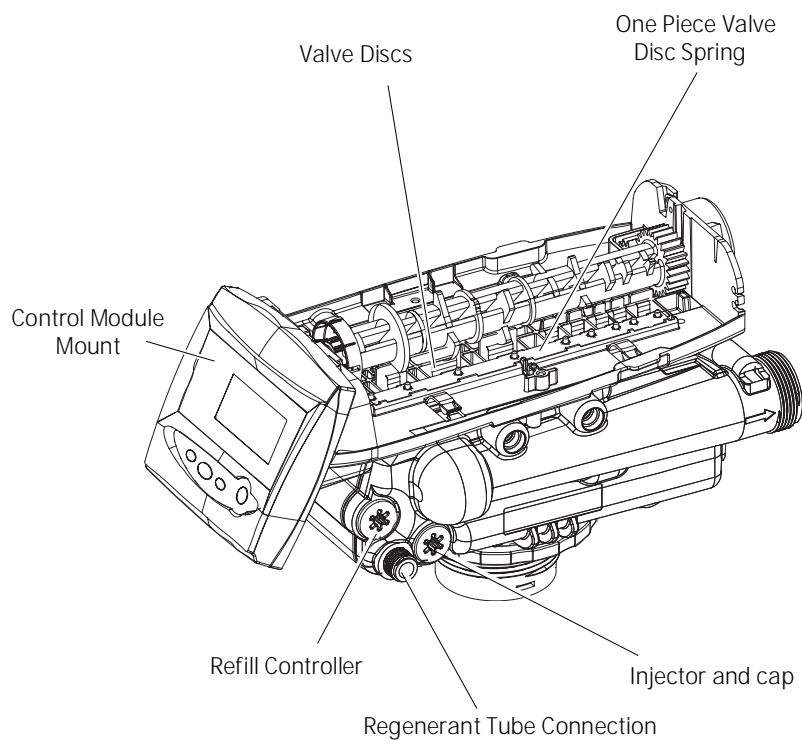
The control directs water down through the resin bed and up through the riser tube to the drain. Any remaining brine residual is rinsed from the resin bed.

Cycle Water Flows



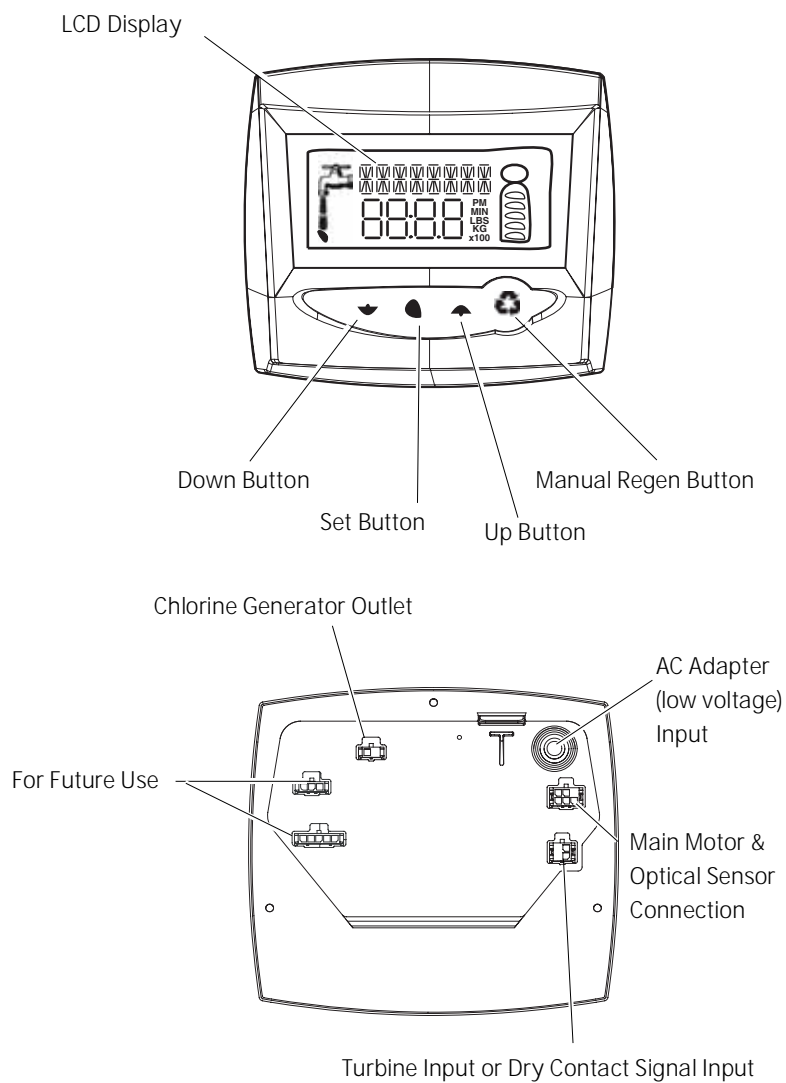
Equipment Installation

Valve Layout



Control Layout

AvantaPure Controller



Location Selection

Location of a water treatment system is important. The following conditions are required:

- Level platform or floor
- Room to access equipment for maintenance and adding regenerant (salt) to tank.
- Ambient temperatures over 34°F (1°C) and below 120°F (49°C).
- Water pressure below 120 psi (8.27 bar) and above 20 psi (1.4 bar).
- In Canada the water pressure must be below 100 psi (6.89 bar).
- Constant electrical supply to operate the controller.
- Total minimum pipe run to water heater of ten feet (three meters) to prevent backup of hot water into system.
- Local drain for discharge as close as possible.
- Water line connections with shutoff or bypass valves.
- Must meet any local and state codes for site of installation.
- Valve is designed for minor plumbing misalignments. Do not support weight of system on the plumbing.
- Be sure all soldered pipes are fully cooled before attaching plastic valve to the plumbing.

Outdoor Locations

When the water conditioning system is installed outdoors, several items must be considered.

- Moisture — The valve and controller are rated for NEMA 3 locations. Falling water should not affect performance. The system is not designed to withstand extreme humidity or water spray from below. Examples are: constant heavy mist, near corrosive environment, upwards spray from sprinkler.
- Direct Sunlight — The materials used will fade or discolor over time in direct sunlight. The integrity of the materials will not degrade to cause system failures.
If it is necessary to locate the conditioner in direct sunlight, a protective outdoor cover (PN 1242287) over the valve and controller is necessary. A valve skirt (PN 1242286) that provides further protection is available.
- Temperature — Extreme hot or cold temperatures will cause damage to the valve or controller.
Freezing temperatures will freeze the water in the valve. This will cause physical damage to the internal parts as well as the plumbing.
High temperatures will affect the controller. The display may become unreadable but the controller should continue to function. When the temperature drops down into normal operating limits the display will

return to normal. A protective cover should assist with high temperature applications.

- Insects — The controller and valve have been designed to keep all but the smallest insects out of the critical areas. Any holes in the top plate can be covered with a metal foil ductwork tape. The top cover should be installed securely in place.
- Wind — The cover is designed to withstand a 30 mph (48 Kph) wind when properly installed on the valve.

Water Line Connection

A bypass valve system should be installed on all water conditioning systems. Bypass valves isolate the conditioner from the water system and allow unconditioned water to be used. Service or routine maintenance procedures may also require that the system is bypassed. The illustrations below show the two common bypass methods.

Figure 1
Autotrol Series 1265
bypass for use with
Performa

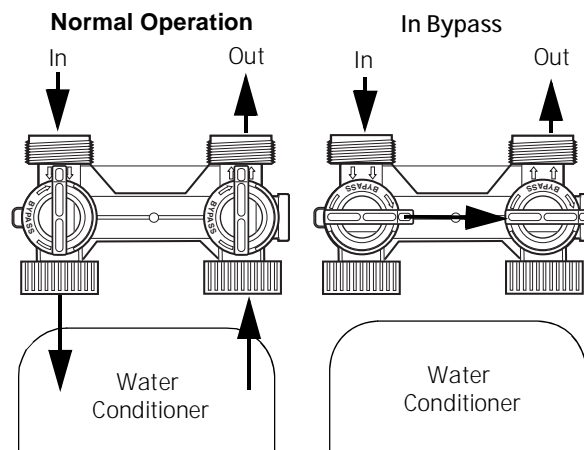
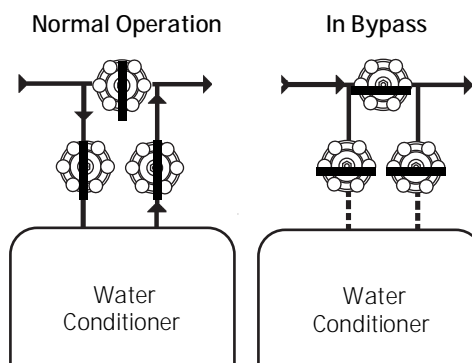


Figure 2
Typical Globe Valve Bypass
System





WARNING: The inlet water must be connected to the inlet port of the valve. When replacing non-Autotrol valves, the inlet and outlet may be reversed. It is also possible for the plumbing to be installed in an opposite order.
Do not solder pipes with lead-based solder.



WARNING: Do not use tools to tighten plastic fittings. Over time, stress may break the connections. When the 1265 bypass valve is used, only hand tighten the nuts.



WARNING: Do not use petroleum grease on gaskets when connecting bypass plumbing. Use only 100% silicone grease products when installing any Autotrol brand valve. Non-silicone grease may cause plastic components to fail over time.



WARNING: Several tube adapters are available to connect the valve to the water plumbing. See *Parts List*.

Drain Line

Drain Line Connection



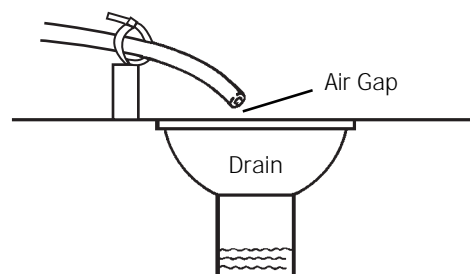
NOTE: Standard commercial practices are expressed here. Local codes may require changes to the following suggestions. Check with local authorities before installing a system.

1. The unit should be above and not more than 20 feet (6.1 m) from the drain. Use an appropriate adapter fitting to connect 1/2-inch (1.3 cm) plastic tubing to the drain line connection of the control valve.
2. If the backwash flow rate exceeds 5 gpm (22.7 Lpm) or if the unit is located 20-40 feet (6.1-12.2 m) from drain, use 3/4-inch (1.9 cm) tubing. Use appropriate fittings to connect the 3/4-inch tubing to the 3/4-inch NPT drain connection on valve.
3. The drain line may be elevated up to 6 feet (1.8 m) providing the run does not exceed 15 feet (4.6 m) and water pressure at the conditioner is not less than 40 psi (2.76 bar). Elevation can increase by 2 feet (61 cm) for each additional 10 psi (.69 bar) of water pressure at the drain connector.
4. Where the drain line is elevated but empties into a drain below the level of the control valve, form a 7-inch (18-cm) loop at the far end of the line so that the bottom of the loop is level with the drain line connection. This will provide an adequate siphon trap.

Where the drain empties into an overhead sewer line, a sink-type trap must be used.

Secure the end of the drain line to prevent it from moving.

Figure 3
Drain Line Connection



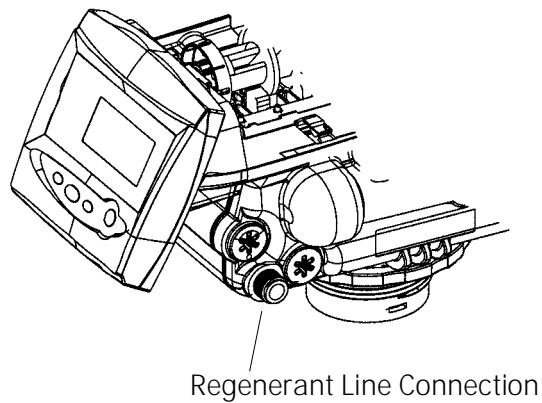
WARNING: Never insert drain line directly into a drain, sewer line or trap (Figure 3). Always allow an air gap between the drain line and the wastewater to prevent the possibility of sewage being back-siphoned into the conditioner.

Regenerant Line Connection

The regenerant line from the tank connects to the valve. Make the connections and hand tighten. Be sure that the regenerant line is secure and free from air leaks. Even a small leak may cause the regenerant line to drain out, and the conditioner will not draw regenerant from the tank. This may also introduce air into the valve causing problems with valve operation.

Ensure that pipe sealant (Teflon* tape) is applied to the 3/8-inch NPT regenerant line connection.

Figure 4 Regenerant Line Connection



**Teflon is a trademark of E.I. duPont de Nemours.*

Overflow Line Connection

In the event of a malfunction, the regenerant TANK OVERFLOW will direct "overflow" to the drain instead of spilling on the floor. This fitting should be on the side of the cabinet or regenerant tank. Most tank manufacturers include a post for the tank overflow connector.

To connect the overflow line, locate hole on side of tank. Insert overflow fitting into tank and tighten with plastic thumb nut and gasket as shown (Figure 5). Attach length of 1/2-inch (1.3-cm) I.D. tubing (not supplied) to fitting and run to drain. Do not elevate overflow line higher than overflow fitting.

Do not tie into drain line of control unit. Overflow line must be a direct, separate line from overflow fitting to drain, sewer or tub. Allow an air gap as per drain line instructions.

Figure 5
Overflow Line Connection

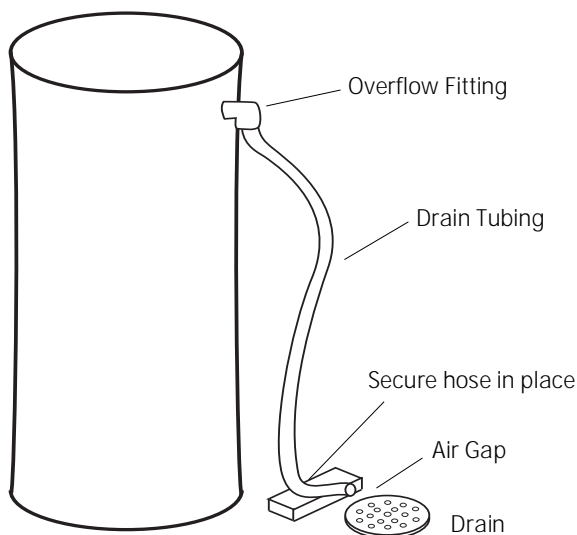
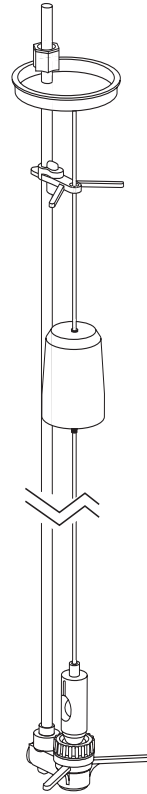


Figure 6
Regenerant Tank Check Valve*



* Furnished as an option from system manufacturer.

Electrical Connection

All controllers operate on 12-volt alternating current power supply. This requires use of the GE Water Technologies supplied AC adapter. A variety of AC adapters are available for different applications. These AC adapters are available from your supplier. They include:

AC Adapter	Input Voltage	Application	Part Number
Standard wall-mount AC adapter	120V 60Hz	Standard indoor application	1000811
Outdoor rated AC adapter	120V 60Hz	UL listed for outdoor installations	1235448

120 VAC AC Adapters

Make sure power source matches the rating printed on the AC adapter.



NOTE: The power source should be constant. Be certain the AC adapter is not on a switched outlet. Power interruptions longer than 8 hours may cause the controller to lose the time and day settings. When power is restored, the day and time settings must then be re-entered.

Controller Location

The controllers are designed to be mounted on the valve or attached to a flat surface. Installations that do not provide easy access to the valve can have the controller mounted for remote operation.

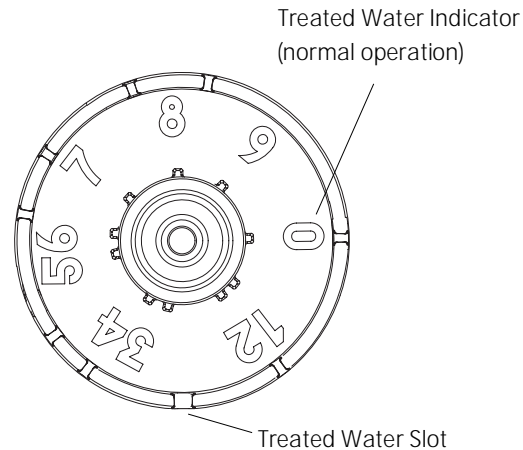
A remote mount connection, PN 1256257, is available for the AvantaPure controller.

Valve Camshaft (Green)

The front end of the camshaft has an indicator cup. The cup has slots in the outer periphery and numbers on the inside face (Figure 7).

The numbers can be seen with the cover off, from the front over the top of the controller. The number at the top indicates which regeneration cycle is currently in progress.

Figure 7
Camshaft Front End for
269 Valve Bodies



The corresponding slot for the number is positioned at the optical sensor which is approximately 90 degrees out of phase.

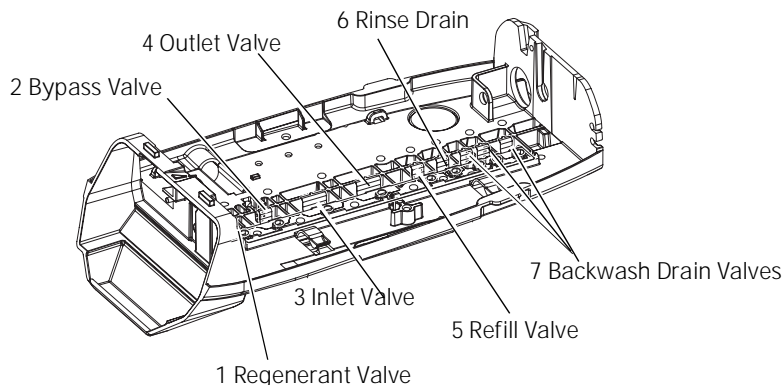
Regeneration Cycle Indicators

- 0 = Treated Water - normal operation mode
- 1 = Brine Refill
- 2 = Brine Prep
- 3 = Brine Draw / Slow Rinse Cycle
- *4 = Holiday
- *5 = Brine Empty / Slow Rinse
- 6, 7 = System Pause
- 8 = Backwash Cycle
- 9 = Fast Rinse Cycle

*Cycles are skipped unless "Holiday Mode" is enabled.

Valve Disc Operation

Figure 8 - Performa Valve



Disinfection Of Water Conditioners

The materials of construction of the modern water conditioner will not support bacterial growth, nor will these materials contaminate a water supply. During normal use, a conditioner may become fouled with organic matter, or in some cases with bacteria from the water supply. This may result in an off-taste or odor in the water.

Some conditioners may need to be disinfected after installation and some conditioners will require periodic disinfection during their normal life.

Depending upon the conditions of use, the style of conditioner, the type of ion exchanger, and the disinfectant available, a choice can be made among the following methods.

Sodium or Calcium Hypochlorite

Application

These materials are satisfactory for use with polystyrene resins, synthetic gel zeolite, greensand and bentonites.

5.25% Sodium Hypochlorite

These solutions are available under trade names such as Clorox*. If stronger solutions are used, such as those sold for commercial laundries, adjust the dosage accordingly.

1. Dosage
 - A. Polystyrene resin; 1.2 fluid ounce (35.5 mL) per cubic foot.
 - B. Non-resinous exchangers; 0.8 fluid ounce (23.7 mL) per cubic foot.
2. Brine tank conditioners
 - A. Backwash the conditioner and add the required amount of hypochlorite solution to the well of the regenerant tank. The regenerant tank should have water in it to permit the solution to be carried into the conditioner.
 - B. Proceed with the normal regeneration.

*Clorox is a trademark of the Clorox Company.

Calcium Hypochlorite

Calcium hypochlorite, 70% available chlorine, is available in several forms including tablets and granules. These solid materials may be used directly without dissolving before use.

1. Dosage
 - A. Two grains (approximately 0.1 ounce [3 mL]) per cubic foot.
2. Regenerant tank conditioners
 - A. Backwash the conditioner and add the required amount of hypochlorite to the well of the regenerant tank. The regenerant tank should have water in it to permit the chlorine solution to be carried into the conditioner.
 - B. Proceed with the normal regeneration.

AvantaPure Controller

Power Loss Memory Retention

The controllers feature battery-free time and date retention during the loss of power. This is designed to last a minimum of 8 hours depending on the installation. The controller will continue to keep time and day in dynamic memory while there is no AC power.

The controller will not track water usage on volumetric demand controls in the event of a power failure.

All programmed parameters are stored in the static memory and will not be lost in the event of a power failure. These settings are maintained separately from the time and day settings.

Motor

The controller uses a standard 12-volt AC motor that works with either 50 Hz or 60 Hz. The same motor is used worldwide and does not need to be changed for different power conditions.

Controller Memory

Information entered or calculated by the controller is stored in two different ways.

A static memory will store:

- Model number
- Regenerant setting
- Time of regeneration
- Days between regeneration
- Filter mode

A dynamic memory with 8 hour retention will store:

- Current day of week
- Running clock



NOTE: Water flow to the valve can be turned on or bypassed when the controller is powered up for the first time.

Variable Reserve Function

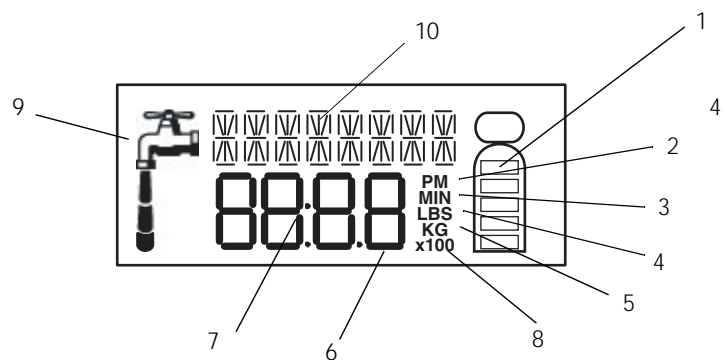
The metered-demand volumetric controllers are designed with a variable reserve feature. This feature automatically adjusts the reserve to the end-user's water usage schedule.

A variable reserve saves salt and water by only regenerating when absolutely necessary, and ensures enough soft water for typical high-water usage days.

Each day of regeneration the controller reviews the last four weeks of water usage for the same day of the week to determine if the remaining capacity is adequate for the next day of the week. If not, it will initiate an automatic regeneration.

Display Icons

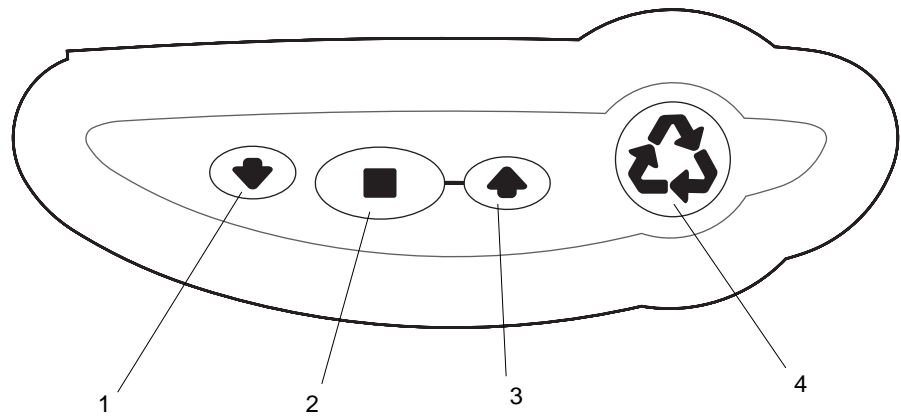
Figure 9



NOTE: In normal operation and during programming, only a few of the icons will actually be displayed.

1. Displays amount of conditioning capacity remaining.
2. "PM" indicates that the time displayed is between 12:00 noon and 12:00 midnight (there is no AM indicator). PM indicator is not used if clock mode is set to 24-hour.
3. When "MIN" is displayed, the value entered is in minute increments.
4. When "LBS" is displayed, the value entered is in pounds.
5. When "Kg" is displayed, the value entered is in kilograms or kilograins.
6. Four digits used to display the time or program value. Also used for error codes.
7. Colon flashes as part of the time display. Indicates normal operation.
8. X100 multiplier for large values.
9. Shows when water is flowing through the valve.
10. Banner display.

Keypad — Buttons



1. DOWN arrow. Generally used to scroll down or increment through a group of choices.
2. SET. Used to accept a setting that normally becomes stored in memory. Also used together with the arrow buttons.
3. UP arrow. Generally used to scroll up or increment through a group of choices.
4. Regen. Used to command the controller to regenerate.

Programming Conventions

The AvantaPure controller is programmed using the buttons on the keypad. The programming instructions will be described two ways whenever a section has keypad input.

First, a table shows simplified instructions. Second, text follows that describes the action. In each table:

"Action" lists the event or action desired.

"Keys" are listed as:

UP for up arrow
DOWN for down arrow
SET for set
REGEN for regeneration

"Duration" describes how long a button is held down:

P/R for press and release
HOLD for press and hold
X sec for a number of seconds to press the button and hold it down

"Display" calls out the display icons that are visible.

Things You Might Need to Know

- When the controller is first plugged in, it may display a flashing Err 3 and scrolling "Call Dealer for Service" message. This means that the controller is rotating to the home position. The Err 3 will clear when the control reaches the home position.
- The preset default time of regeneration is 2:00 AM. If you want to change it, see the *Level II Programming* section.
- The controller can be programmed to regenerate on specific days of the week. See *Level II Programming* section.
- If electrical power is not available, the camshaft can be rotated counterclockwise by hand if the motor is removed.
- The AvantaPure controller sends commands to the motor for camshaft movement. However, water pressure/flow are required during the regeneration cycle for backwash, purge and refill, and brine draw to actually take place.
- Make sure control power source is plugged in. The transformer should be connected to a non-switched power source.

Programming Overview

The AvantaPure controller is designed to operate by setting the Time of Day, Day of the Week, and the Hardness. The remaining settings are set at the factory using a Model Number.

The controller menu has three levels:

Level I Basic — This level is easily accessed by the user. Only the Time of Day, Day of Week and Time of Regeneration can be changed in Level I.

Level II Professional — This level allows the installer to change settings such as hardness, capacity, and cycle times.

Level III History — This operation history and the program are viewable. This information is used to troubleshoot and maintain the system.



NOTE: If a button is not pushed for thirty seconds, the controller returns to normal operation mode.



NOTE: Any setting that is a time display will not show "AM" for times between 12:00 midnight and 12:00 noon. "PM" is displayed to the right of the time for times between 12:00 noon and 12:00 midnight. When using the 24 hour clock "PM" is not displayed.

Level I Programming

Level I program parameters are those that can be accessed by the end user by pressing the SET button. They include:

Time of Day
Day of Week
Time of Regeneration

- **Setting Time of Day**

Upon initial start up of the controller, you will need to set the time of day. The words "Time of Day" will scroll across the banner display and the currently programmed time of day will be flashing below. If time is not flashing, press the SET button. To change the time of day, press and hold the UP or DOWN button until the correct time of day is displayed. Press the SET button to accept the selection.



NOTE: When the controller is set up for a twelve hour clock a PM indicator will illuminate when the displayed time is in the PM hours. There is no AM indicator

- **Setting Day of Week**

After setting the Time of Day the banner display will show the word "Day" followed by an abbreviated day of the week.

SU = Sunday

MO = Monday

TU = Tuesday

WE = Wednesday

TH = Thursday

FR = Friday

SA = Saturday

Use the UP or DOWN arrow buttons to change the flashing day of week. Press the SET button when the current day of week is flashing.

- **Setting Regeneration Time**

The "Regeneration Time" is the setting which allows the programmer to select the time of day that regeneration should occur. The words "REGENERATION TIME" will scroll through the banner display. To change the regeneration time press and hold the UP or DOWN button until the desired regeneration time is displayed. Press SET to enter this time into memory.



NOTE: When the controller is set up for a twelve hour clock a PM indicator will illuminate when the displayed time is in the PM hours. There is no indicator for the AM times.

Level II Programming

Level II program parameters are those parameters used to fine-tune a conditioners operation. These are accessible by pressing and holding the UP and DOWN buttons until the display goes blank. Then release the buttons. Calendar Override is the first Level II parameter displayed. Level II program parameters include:

269 Conditioner Operation Type

CALENDAR OVERRIDE
SALT AMOUNT
CAPACITY K GRAIN
HARDNESS GPG
SELECT LANGUAGE
CLOCK MODE
UNITS OF MEASURE
INJECTOR SELECTION*
BACKWASH
SLOW RINSE
FAST RINSE
OPERATION TYPE 269*
SERVICE INTERVAL
CHLORINE GENERATOR

*View only.

Level II parameters will, in almost all cases, be preset to meet your configuration needs. The predefined system number will preprogram all of the Level II parameters to the selected default values.

- **Setting the Calendar Override**

Calendar Override allows the programmer to set the maximum days between regenerations. A setting of 0 (zero) means the calendar override is disabled. To change the calendar override, press the SET button while the words "CALENDAR OVERRIDE" appear on the banner display. The blinking digit can be changed to the desired numbers of days. To lock in the parameter, press the SET button.



WARNING: Setting days between regeneration to zero will cause the system to not regenerate. This setting is used for selecting regeneration on specific days or to use with a remote regeneration input. See below.



NOTE: Regeneration on specific day is used to provide regeneration when water demands are not steady. Example: If the weekdays have low usage and the weekend is high, then regeneration every three days will not meet the requirements.

The calendar override days between regeneration must be set to zero to enable regeneration on specific days.

- **Viewing the Salt Amount**

The salt amount is selected by tyour AvantaPure Water Treatment Professional.

- **Setting Capacity**

Softener Default Capacity Setting

The default capacity setting is accurately calculated when the model number is entered by the factory. The capacity can be changed. Contact your AvantaPure Water Treatment Professional before adjusting the capacity setting. Default capacities are shown in Table 1.



NOTE: (Conditioners only) A different model number must be selected to change the default capacity and salt dosage.

- **Setting the Hardness (conditioner only)**

Hardness is set in grains per gallon (gpg) or parts per million (ppm) and should be programmed to the total hardness level of the incoming water supply. Press the SET button to make the display flash. Use the UP and DOWN buttons to adjust the hardness setting. Press the SET button when the desired setting has been reached.

- **Setting the Language**

The controller is capable of displaying 6 different languages. They are as follows:

- 1 = English
- 2 = Spanish
- 3 = French
- 4 = Italian
- 5 = Flemish
- 6 = German

Press the SET button and select the desired language using the UP or DOWN buttons. Press the SET button to accept the selection.

- **Setting Clock Mode**

The controller can be programmed to operate with a 12- or 24-hour clock. Program the clock mode to "12" for a 12-hour clock or "24" for a 24-hour clock. When the controller is programmed as a 12-hour clock the PM indicator will illuminate during the PM hours. There is no AM indicator.

- **Setting Units of Measure**

The controller can be programmed to operate in U.S. or Metric units. Program the Units of Measure to 0 (zero) for U.S. units or 1 for Metric units.

- **Viewing the Injector Type**

The injector is selected by system model number at the factory.

Table 1 AvantaPure 269 Counter Current Valve Capacity/Salt Dosage Reference

This table is for reference only. Your AvantaPure Water Treatment Professional selects the model numbers based on your specific application requirements.

Model Number	Tank Size Resin Cu. Ft.	Total Salt Dosage lbs	Total Capacity Kilograins	Injector Type
40	8 X 44 0.75 Ft3	3	10,000	3 Bump
41	8 X 44 0.75 Ft3	6	15,000	3 Bump
42	8 X 44 0.75 Ft3	10	17,000	3 Bump
43	9 X 48 1.00 Ft3	2.5	10,000	4 Bump
44	9 X 48 1.00 Ft3	3.5	12,000	4 Bump
45	9 X 48 1.00 Ft3	8.5	20,000	4 Bump
46	9 X 48 1.00 Ft3	13	22,000	4 Bump
47	10 X 40 1.00 Ft3	2.5	10,000	5 Bump
48	10 X 40 1.00 Ft3	3.5	12,000	5 Bump
49	10 X 40 1.00 Ft3	8.5	20,000	5 Bump
50	10 X 40 1.00 Ft3	13	22,000	5 Bump
51	10 X 1.25 Ft3	3	13,000	5 Bump
52	10 X 1.25 Ft3	11	25,000	5 Bump
53	10 X 1.25 Ft3	16	28,000	5 Bump
54	10 X 54 1.50 Ft3	4.0	16,000	5 Bump
55	10 X 54 1.50 Ft3	5.0	18,000	5 Bump
56	10 X 54 1.50 Ft3	12.5	30,000	5 Bump
57	10 X 54 1.50 Ft3	19	33,000	5 Bump
58	12 X 48 2.00 Ft3	5	21,000	58
59	12 X 48 2.00 Ft3	7.5	25,000	59

Model Number	Tank Size Resin Cu. Ft.	Total Salt Dosage lbs	Total Capacity Kilograins	Injector Type
60	12 X 48 2.00 Ft3	17	40,000	60
61	13 X 54 2.50 Ft3	6.5	26,000	61
62	13 X 54 2.50 Ft3	8.5	30,000	62
63	13 X 54 2.50 Ft3	20	49,000	63
64	14 X 65 3.00 Ft3	7.5	31,000	64
65	14 X 65 3.00 Ft3	11	39,000	65
66	14 X 65 3.00 Ft3	20	54,000	66
67	14 X 65 3.50 Ft3	8.5	36,000	67
68	14 X 65 3.50 Ft3	12	42,000	68
69	14 X 65 3.50 Ft3	20	57,000	69
99	- For Special Applications - Contact the System Manufacturer			

- **Adjusting the Cycle Times**

The following cycle times are adjustable.

Cycle	Range
Slow Rinse	1 to 125 minutes
Backwash	1 to 50 minutes
Fast Rinse	1 to 30 minutes

Refill time does not appear as this cycle time is determined by the salt setting.

The controller calculates the Slow Rinse default time based on injector type, system size and salt dosage. The cycle times can be adjusted for custom applications. Please contact your AvantaPure Water Treatment Professional before attempting to adjust the Slow Rinse time.

- **Viewing Operation Type**

This parameter displays the controller type and is preset at the factory: 269 Counter current conditioner.

- **Setting the Service Interval**

The service interval feature is an option that will allow the installer to program the unit to ask for maintenance after a programmed duration. The feature is programmed from 0 (zero) to 99 months. When the programmed length of time has been reached the words "CALL DEALER FOR SERVICE" will appear in the banner display to signal the end user that regular maintenance may be required. If it is set to 0 (zero) the function is disabled. If you wish to enable this function program the desired service interval duration.

- **Setting the Chlorine Generator/Salt Check (conditioner only)**

The controller has the capability to produce a low level of chlorine during the brine draw stage of regeneration. It can also sense if there is any brine present during the time when brine draw is occurring. This parameter can be adjusted to the following:

- 0 = Chlorine Generator with Salt Check disabled
- 1 = Salt Check only
- 2 = Chlorine Generator with Salt Check enabled

A chlorine generator refill control/cable kit, P/N 3001760, must be installed for this function to work properly. After it is installed, select the desired parameter and push SET to accept the selection.

Level III Programming

Historical information can be retrieved from the controller by pressing the SET and DOWN buttons simultaneously, with the controller in the home position. Release both buttons when the controller displays MODEL NUMBER. Press the UP or DOWN buttons to navigate to each setting. The readout will scroll across the top of the display and the value will be displayed below the readout. Upon completing the initial programming procedure the average daily usages will display the same value. These values will change as the unit logs water usage.

Scrolling Display Readout	Range/Values
MODEL NUMBER^a	See Salt/Capacity Table on page 28
DAYS SINCE REGENERATION	0 to 255 days
PEAK FLOW RATE - DAY AND TIME	Language/Clock Mode Dependant
PEAK FLOW RATE GPM^a	0 to 47 GPM
WATER TREATED TODAY GAL	0 to 65536 gal.
WATER SINCE REGENERATION GAL	0 to 65536 gal.
SUNDAY AVERAGE USAGE GAL	0 to 65536 gal.
MONDAY AVERAGE USAGE GAL	0 to 65536 gal.
TUESDAY AVERAGE USAGE GAL	0 to 65536 gal.
WEDNESDAY AVERAGE USAGE GAL	0 to 65536 gal.
THURSDAY AVERAGE USAGE GAL	0 to 65536 gal.
FRIDAY AVERAGE USAGE GAL	0 to 65536 gal.
SATURDAY AVERAGE USAGE GAL	0 to 65536 gal.
TOTAL WATER USED GAL X 100^a	0 TO 999900 gal.^a
TOTAL WATER USED GAL X 1000000^a	0 to 42,940,000 gal.^a
MONTHS SINCE SERVICE^a	0 to 2184 months^a

a. Bold text indicates that specific values can be reset. Press and hold the SET button for 5 seconds to reset the value.

Placing Conditioner Into Operation

Conditioner Start-Up

After you have performed the previous initial power-up steps, you will need to place the conditioner into operation. Follow these steps carefully, as they differ from previous Autotrol valve instructions.



NOTE: The control valve can be started-up even if power is not yet available to the controller. The valve must be connected to the water supply. The motor can be unmounted from the valve, and the camshaft can be indexed manually counterclockwise by hand. This will allow the tank to be filled and allows regenerant draw to be tested.

Action	Key	Duration	Display
Display current cycle	SET	5 Sec.	Current cycle
Advance to next cycle	SET and UP	Press and release	Next cycle
Cancel regeneration	SET and UP	5 Sec.	Regeneration canceled

1. Remove the cover from the valve. Removing the cover will allow you to see that the camshaft is turning, and in which cycle the camshaft is currently positioned.
2. With the supply water for the system still turned off, position the bypass valve to the "not in bypass" (normal operation) position.
3. Press and release the REGEN button on the controller. The scrolling text on the display will show "DELAYED REGENERATION". Press UP to navigate to "IMMEDIATE REGENERATION".
4. Press and release SET to begin regeneration. The display will show eight LEDs moving from left to right on the banner display indicating that the motor is running. Additionally, the display will show the total regeneration time remaining.

Pressing and holding SET when the motor has stopped displays the cycle description and cycle time remaining.

5. Press and release SET and UP simultaneously to advance to each cycle.
6. Advance the control to the Backwash. See below for the cycle sequences.

Function	Display Text (269)
Treated Water	AvantaPure (269)
Regeneration	Brine Tank Refill Brine Prep Brine Draw/Slow Rinse Pause - Please Wait Backwash Fast Rinse

7. Fill the media tank with water.
 - A. While the controller is in cycle (Backwash), open the water supply valve very slowly to approximately the 1/4 open position.



WARNING: If opened too rapidly or too far, media may be lost out of the tank into the valve or the plumbing. In the ¼ open position, you should hear air slowly escaping from the valve drain line.

- B. When all of the air has been purged from the media tank (water begins to flow steadily from the drain line), open the main supply valve all of the way. This will purge the final air from the tank.
 - C. Allow water to run to drain until the water runs clear from the drain line. This purges any refuse from the media bed.
 - D. Turn off the water supply and let the system stand for about five minutes. This will allow any air trapped to escape from the tank.
8. Add water to the regenerant tank (initial fill) (conditioner only).
 - A. With a bucket or hose, add enough water to the regenerant tank to cover the screen located at the end of the air check assembly at the bottom of the regenerant tank.

If the tank has a salt platform in the bottom of the tank, add water until the water level is approximately 1 inch (25 mm) above the platform.



NOTE: We recommend that you do not put regenerant into the tank until after the control valve has been put into operation. With no regenerant in the tank, it is much easier to view water flow and motion in the tank.

9. Advance the controller to the refill position to prime the line between the regenerant tank and the valve (conditioner only). You must start another regeneration to do this.

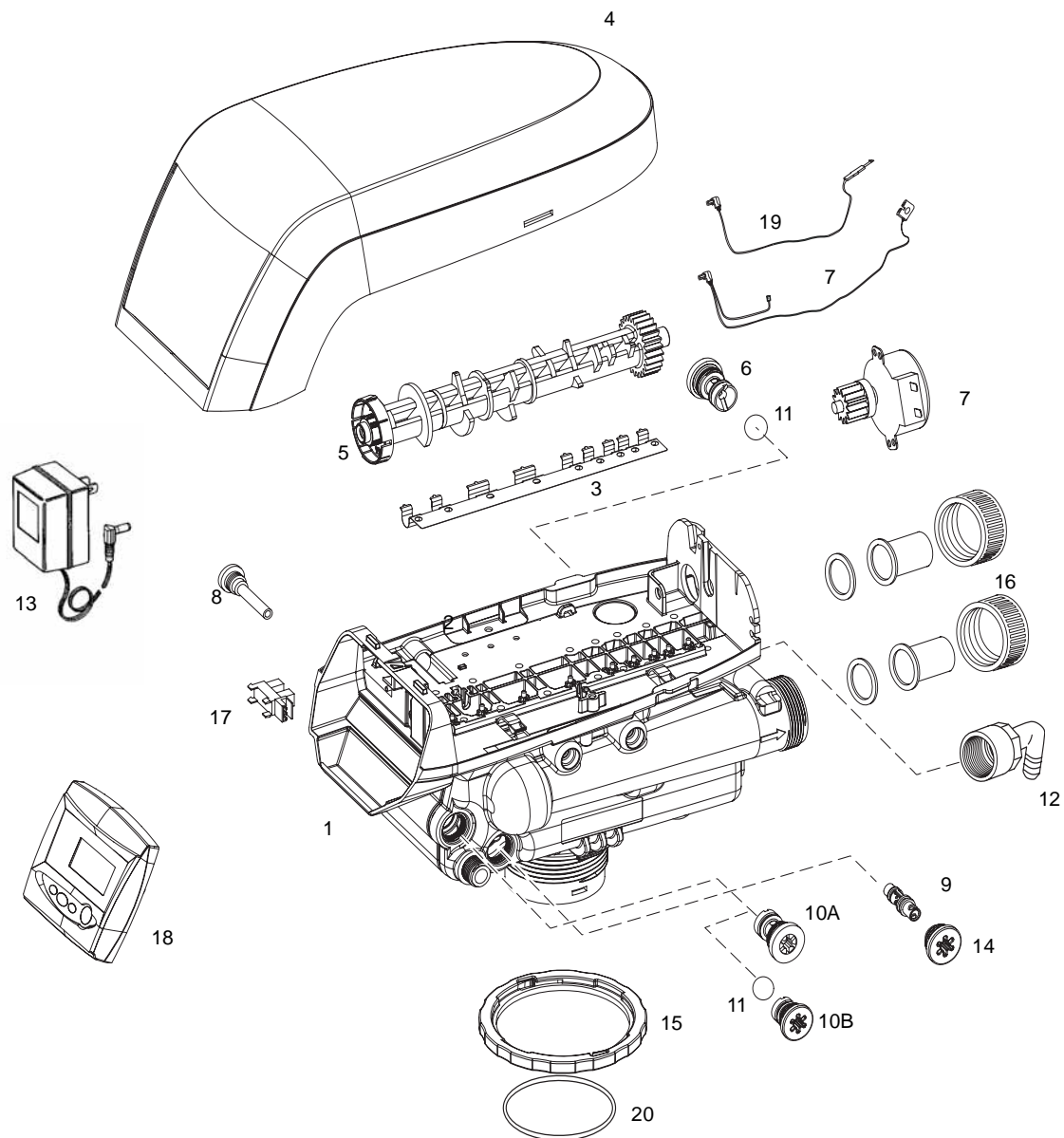
- A. Slowly open the main water supply valve again, to the fully open position. Be sure not to open too rapidly as that would push the media out of the media tank.



NOTE: As you advance through each cycle there will be a slight delay before you can advance to the next cycle. There will be a pause after the brine draw and slow rinse cycles (system pause). This cycle allows the water/air pressure to equalize on each side of the valve discs before moving on.

- B. With the water supply completely open, when you arrive at the brine tank refill cycle, the controller will direct water down through the line to the regenerant tank. Let the water flow through the line until all air bubbles have been purged from the line.
 - C. Do not let the water flow down the line to the tank for more than one to two minutes, or the tank may overflow.
 - D. Simultaneously press and release the SET and UP buttons to advance to the Brine Prep cycle. After the Brine Prep cycle is reached, press the SET and UP buttons to advance to the Brine Draw/Slow Rinse cycle.
10. Draw water from the regenerant tank.
 - A. With the controller in this position, check to see that the water in the regenerant tank is being drawn out of the tank. The water level in the tank should recede very slowly.
 - B. Observe the water being drawn from the regenerant tank for at least three minutes. If the water level does not recede, or goes up, refer to the Troubleshooting section.
 11. If the water level is receding from the regenerant tank press the SET and the UP buttons to advance the controller back to the treated water position.
 12. Finally, turn on a faucet plumbed after the water conditioner. Run the faucet until the water runs clear.

Performa Exploded View



Warning: Do not use the flow control ball with #10A.

Performa Parts List

Code	Part No.	Description	Qty.	Code	Part No.	Description	Qty.
1	3001534	Valve Assembly w/o Flow Controls	1	16		Plumbing Adapter Kits:	1
2	1235338*	Top Plate, AvantaPure Valves	1	1001606		3/4-inch Copper Tube Adapter Kit	
3	1235339	Valve Disc Spring, One Piece, Performa Valve	1	1001670		1-inch Copper Tube Adapter Kit	
4	1242282	Cover, Valve, AvantaPure Controller	1	1001608		22-mm Copper Tube Adapter Kit	
5	1237402*	Cam, AvantaPure Valve, STD, Green	1	1001613		3/4-inch CPVC Tube Adapter Kit	
6		Drain Control Assembly:	1	1001614		1-inch CPVC Tube Adapter Kit	
	1000212	No. 10 (2.5 gpm; 9.5 Lpm)		1001615		25-mm CPVC Tube Adapter Kit	
	1000213	No. 12 (3.5 gpm; 13.2 Lpm)		1001769		3/4-inch NPT Plastic Pipe Adapter Kit	
7	1235361	Motor/Optical Cable Assembly	1	1001603		1-inch NPT Plastic Pipe Adapter Kit	
8	1000226	Screen/Cap Assembly w/ O-Ring	1	1001604		3/4-inch BSPT Plastic Pipe Adapter Kit	
9		Injector (High Efficiency) Options:		1001605		1-inch BSPT Plastic Pipe Adapter Kit	
	1032980	Injector Assembly, (4 bumps)		1001611		3/4-inch BSPT Brass Pipe Adapter Kit	
	1032982	Injector Assembly, (5 bumps)		1001610		1-inch NPT Brass Pipe Adapter Kit	
	1032984	Injector Assembly, (6 bumps)		1001612		1-inch BSPT Brass Pipe Adapter Kit	
	1032985	Plugged Injector Cap		17	1235373	Module, Sensor, Photo Interrupter	1
10A	1000222	Regenerant Refill Controller, No Ball	1	18	3001745	AvantaPure Controller (unprogrammed)	1
10B	1243510	Regenerant Refill Controller		19	1235446	Turbine Cable	1
11	1030502	Ball, Refill Flow Control		20	1010154	Tank O-Ring	1
12	1002449	Drain Fitting Elbow (3/4-inch hose barbed)	1	*	1033444	Internal Turbine Meter	
13	1000811	AC Adapter, North American	1	*	1233187	Motor Locking Pin	
14	1000269	Injector Cap with O-Ring	1	*	3001760	Chlorine Generator Kit	
15	1035622	Tank Ring	1	*	1033444	Turbine Assembly	
				*	1239979	Cable Harness, Remote Regen 740F	
				*	1239711	Switch Kit, Front Mount, 0.1 amp	
				*	1239752	Switch Kit, Front Mount, 5 amp	
				*	1239753	Switch Kit, Top Plate Mount, 0.1 amp	
				*	1239754	Switch Kit, Top Plate Mount, 5 amp	
				*	1242286	Valve Skirt	
				*	1242287	Cover with Shield	
				*	1239760	Blending Valve Kit AvantaPure	
				*	1041174	Valve Disc Kit	

*Not shown on drawing.

Troubleshooting

AvantaPure Controller Troubleshooting

Problem	Possible Cause	Solution
ERR 1 is displayed.	Program settings have been corrupted.	Press any key and reset model number.
ERR 3 is displayed.	Controller does not know the position of the camshaft. Camshaft should be rotating to find Home position.	Wait for two minutes for the controller to return to Home position. The hourglass should be flashing on the display indicating the motor is running.
	Camshaft is not turning during ERR 3 display.	Check that motor is connected. Verify that motor wire harness is connected to motor and controller module. Verify that optical sensor is connected and in place. Verify that motor gear has engaged cam gear. If everything is connected, try replacing in this order: <ul style="list-style-type: none">—Wire harness—Motor—Optical sensor—Controller
	If camshaft is turning for more than five minutes to find Home position:	Verify that optical sensor is in place and connected to wire. Verify that camshaft is connected appropriately. Verify that no dirt or rubbish is clogging any of the cam slots. If motor continues to rotate indefinitely, replace the following components in this order: <ul style="list-style-type: none">—Wire harness—Motor—Optical sensor—Controller
Time of Day incorrect.	Power failure occurred.	Press SET to reset the time display.

System Troubleshooting

Problem	Possible Cause	Solution
1. Brine tank overflow.	<ul style="list-style-type: none"> a. Uncontrolled brine refill flow rate. b. Air leak in brine line to air check. c. Drain control clogged with resin or other debris. 	<ul style="list-style-type: none"> a. Remove brine control to clean ball and seat. b. Check all connections in brine line for leaks. Refer to instructions. c. Clean drain control.
2. Flowing or dripping water at drain or brine line after regeneration.	<ul style="list-style-type: none"> a. Valve stem return spring weak. b. Debris is preventing valve disc from closing. 	<ul style="list-style-type: none"> a. Replace spring. (Contact dealer.) b. Remove debris.
3. Hard water leakage after regeneration.	<ul style="list-style-type: none"> a. Improper regeneration. b. Leaking of external bypass valve. c. O-ring around riser pipe damaged. d. Incorrect capacity. 	<ul style="list-style-type: none"> a. Repeat regeneration after making certain correct regenerant dosage was set. b. Replace bypass valve. (Contact dealer.) c. Replace O-ring. (Contact dealer.) d. Verify appropriate regenerant amount and system capacity. (Contact dealer.)
4. Control will not draw brine.	<ul style="list-style-type: none"> a. Low water pressure. b. Restricted drain line. c. Injector plugged. d. Injector defective. e. Valve disc 2 and/or 3 not closed. f. Air check valve prematurely closed. 	<ul style="list-style-type: none"> a. Make correct setting according to instructions. b. Remove restriction. c. Clean injector and screen. d. Replace injector and cap. (Contact dealer.) e. Remove foreign matter from disc and check disc for closing by pushing in on stem. Replace if needed. (Contact dealer.) f. Put control momentarily into brine refill. Replace or repair air check if needed. (Contact dealer.)
5. Control will not regenerate automatically.	<ul style="list-style-type: none"> a. AC adapter or motor not connected. b. Defective motor. 	<ul style="list-style-type: none"> a. Connect power. b. Replace motor. (Contact dealer.)
6. Control regenerates at wrong time of day.	<ul style="list-style-type: none"> a. Controller set incorrectly. 	<ul style="list-style-type: none"> a. Correct time setting according to instructions.
7. Valve will not draw brine.	<ul style="list-style-type: none"> a. Low water pressure. b. Restricted drain line. c. Injector plugged. d. Injector defective. e. Air check valve closes prematurely on brine pickup tube. 	<ul style="list-style-type: none"> a. Set pump to maintain 20 psi at softener. b. Change drain to remove restriction. c. Clean injector and screen. d. Replace injector. (Contact dealer.) e. Put control momentarily into brine/slow rinse. Replace or repair air check if needed. (Contact dealer.)
8. System using more or less salt than regenerant setting.	<ul style="list-style-type: none"> a. Foreign matter in valve causing incorrect flow rates. 	<ul style="list-style-type: none"> a. Remove brine control and flush out foreign matter. Advance control to brine/slow rinse, to clean valve (after so doing position control to "fast rinse" to remove regenerant from tank).

9. Intermittent or irregular regenerant draw.	<ul style="list-style-type: none"> a. Low water pressure. b. Defective injector. 	<ul style="list-style-type: none"> a. Set pump to maintain 20 psi at conditioner. b. Replace injector. (Contact dealer.)
10. No conditioned water after regeneration.	<ul style="list-style-type: none"> a. No regenerant in regenerant tank. b. Injector plugged. c. Air check valve closes prematurely. 	<ul style="list-style-type: none"> a. Add regenerant to regenerant tank. b. Clean injector and screen. c. Put control momentarily into brine/slow rinse. Replace or repair air check if needed. (Contact dealer.)
11. Backwashes or purges at excessively low or high rate.	<ul style="list-style-type: none"> a. Incorrect drain controller used. b. Foreign matter affecting valve operation. 	<ul style="list-style-type: none"> a. Replace with correct size controller. (Contact dealer.) b. Remove drain controller and clean ball and seat.
12. No water flow display when water is flowing.	<ul style="list-style-type: none"> a. Bypass valve in bypass. b. Meter probe disconnected or not fully connected to meter housing. c. Restricted meter turbine rotation due to foreign material in meter. 	<ul style="list-style-type: none"> a. Shift bypass valve to not-in-bypass position. b. Fully insert probe into meter housing. c. Remove meter housing, free up turbine and flush with clean water. Turbine should spin freely. If not, replace meter. (Contact dealer.)
13. Run out of conditioned water between regenerations.	<ul style="list-style-type: none"> a. Improper regeneration. b. Incorrect regenerant setting. c. Incorrect hardness or capacity settings. d. Water hardness has increased. e. Restricted meter turbine rotation due to foreign material in meter. 	<ul style="list-style-type: none"> a. Repeat regeneration, making certain that correct regenerant dosage is used. b. Set P6 to proper level. See salt setting chart. c. Set to correct values. See Programming section. d. Set hardness to new value. See Programming section. e. Remove meter housing, free up turbine and flush with clean water. Turbine should spin freely; if not, replace meter. (Contact dealer.)
14. Regenerant tank overflow.	<ul style="list-style-type: none"> a. Regenerant valve disc 1 being held open by foreign matter. b. Valve disc 2 not closed during regenerant draw causing brine refill. c. Air leak in regenerant line to air check. d. Improper drain control for injector. e. Drain control clogged with resin or other debris. 	<ul style="list-style-type: none"> a. Manually operate valve stem to flush away obstruction. b. Flush out foreign matter holding disc open by manually operating valve stem. c. Check all connections in regenerant line for leaks. Refer to instructions. d. Too small of a drain control with a larger injector will reduce draw rates. e. Clean drain control.

VIEWING AND SELECTING MODEL NUMBERS

AvantaPure 269 Counter Current Valve

Capacity/Salt Dosage Reference

Model number selection must match the tank size and resin volume of the system. Model number determines salt dosage and capacity. A model number is assigned to each salt dosage for each system size. Entering Level III programming and following the procedure listed below can change model Number/Salt Dosage:

Viewing the Model Number

Press and hold the SET and DOWN buttons simultaneously until the display blanks out. Release buttons.

The Model Number will be displayed. Proceed to the next step to change the Model Number. **Note:** The control will revert back to the service display if no buttons are pushed within 30 seconds

To Change The Model Number

Press and hold the SET button until 0 is displayed

Release button.

A flashing 11 will now be displayed on the screen, which is a default model number.

Press the UP or DOWN button until the desired model number is displayed. See Table 1 AvantaPure 269 Counter Current Valve Capacity/Salt Dosage Reference in Level II programming section. *

Press and release the SET button to save the desired model number.

Time of day will scroll and time will be flashing.

Set Time of Day

Press the UP or DOWN button to set to the current time of day

Press the SET button to save setting.

Scroll will display DAY.

Day of the Week

Press UP or DOWN button to set to the current day of week.

Press and release SET button to save setting.

Regeneration Time will scroll, Time of Regeneration will be flashing.

To Change Time of Regeneration

Press the UP or DOWN button to set to the desired time of regeneration needed.

Press and release the SET button to save setting.

*The Model Number setting is very important. The AvantaPure controller software includes additional Model Numbers that operate other AvantaPure valve types. If the Model number is set incorrectly an **ERROR 3** could be displayed in when advancing the valve through the regeneration cycles, and the valve will not function properly. The control Model Number must be selected from Table 1 in this service manual.



